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"Building Better Transformers"

12 MONTH WARRANTY AND LIABILITY TERMS & CONDITIONS

STI warrants to original Purchaser that any products provided by STI hereunder shall be free from defects in material and/or workmanship under normal use and operation; matches functional specifications; and the final product meets industry standards during the warranty period, provided conditions of operation have been normal at all times, and that the product has not been subjected to abnormal stresses, including, but not limited to, such causes as incorrect primary voltage or frequency or improper ventilation. The product warranty will be void if product is used in corrosive or hazardous environments that causes damage to the product. The warranty will not be extended to any product which has been subject to misuse, negligence, accident, damage during transportation by client authorized transportation, improper installation or operation, nor does it extend to any product which has been repaired or altered by any party other than STI. The warranty provided herein is non-transferable. It is available only for the Purchaser. STI's liability and the Purchaser's exclusive remedy for claims for defective products, if promptly made in writing to STI within the warranty period, provided such products are returned to the factory, and such claims which are found, after verification by an authorized STI employee, in his or her reasonable judgment, to be defective, shall be limited to repair, replacement or refund of original purchase price, at STI sole and absolute discretion. No products shall be returned to STI without prior written consent. Please contact STI for details of the Return Goods Authorization procedure. Purchaser will ship defective product to STI at their cost. This cost will be reimbursed if warranty claim is accepted. The foregoing is the sole and exclusive warranty of STI. All other warranties written or oral, statutory, expressed or implied, including, without limitation, any implied warranty of merchantability or fitness for any particular purpose, are hereby disclaimed by STI and excluded from the terms of sale.

This Warranty excludes all costs related to removal, installation and proper selection of products. In no event shall STI or its suppliers be liable for any special, indirect, incidental or consequential damages including, but not limited to loss of profit or revenues, loss of use of the products provided or any associated products or equipment, damages to associated products or equipment, cost of capital, cost of substitute products or equipment, facilities downtime costs, labor or associated expenses, or claims of Customers, end users or contractors for such costs. The warranty period for these STI products is 12 months, unless we agree to a different term in writing. The Company shall not be liable for any delay in the fulfillment of orders or contracts or in the delivery or shipment of equipment or for any loss and/or damages suffered by purchaser by reason of such delay when such delay is directly or indirectly caused by fire, floods, accidents, riots, acts of God, war, invasion, sabotage, terrorism and governmental interference or embargoes, strikes, labor difficulties, shortage of our labor, fuel, power, materials or supplies or any other cause beyond the Company's reasonable control. In any event, the Company shall not be liable for special or consequential damages for loss of use. Should such a delay occur, the delivery date shall be extended as may be necessary to compensate for the delay. The Company shall not be liable for any change of dimensions, weights and materials as long as the change is nonessential for the proper performance of the product. Warranty is applicable as long product is in Canada or the contiguous United States. Warranty does not apply outside of these areas.